

OBJECTIVE:

To familiarise members of the Committee with the Adult Care Services (ACS) 15 Year Direction and provide an opportunity to hear from the Director as to how this assist in the department's long term planning. Link to the Plan can be found here

<http://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/734/Committee/16/Default.aspx>

BACKGROUND

As the population ages, finances are constrained and people's expectations grow, it is important to set out the short, medium and long-term plans for how we expect to manage within the statutory framework of the Care Act whilst working with people and their family carers.

The 15 Year Direction is a document that starts a discussion with elected members, the public, people who use services and their carers on what the future of adult social care might look like and draw out the areas where we need to invest time, money and other resources to meet future needs.

QUESTIONS TO BE ADDRESSED: *box expands to fit the response*

1. What is the 15 Year ACS Plan?

The 15 Year Direction document sets out the strategic ambitions for adult social care in Hertfordshire. The plan will focus on how we can support more people within limited resources. This will be by finding better accommodation with care and support included, using new technology, adapting our workforce and meeting the other expectations of people in the future. Some of these plans may involve the County Council commissioning different models of care that require businesses to provide investment, commission new buildings, develop IT systems and infrastructure - and make investments to grow the workforce to meet people's changing and more complex needs, working with the NHS. All of these things require a long-term plan.

2. How will it inform service provision and development?

The 15 Year Direction has been written at a time of uncertainty for adult social care with an impending Green Paper from the Government about future funding, discussions about how it should be integrated with the NHS and instability within the independent care sector due to finance and workforce pressures. But there are some things that will remain regardless of how adult social care is governed and funded: people need to live in the right accommodation with the best level of support to give them most

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independence, be this in a care home, supported living or in their own home. People want to prepare for their old age and are thinking ahead, so we should support them to do so. Younger people with disabilities tell us they want to work, live independently and be full citizens in their community. People expect more services to be available through technology and maintaining health, independence, finding information quickly and responding to crises can all be enabled with the right technology. The 15 Year Direction will therefore be a document we can discuss with people, get their views and form our detailed strategies and plans around their expectations.

3. How does it fit with the IP programme?

Adult Care Services have put together a four-year Integrated Plan in line with the council's budget process. This includes the demographic pressures, National Minimum Wage pressures and inflation for care providers alongside a £41m savings programme over four years. We have generated 12 strategies for transforming the way we support people and manage within our budget allocation. Cabinet has agreed a £4.7m investment in adult social care over those four years to provide the capacity to work with people, care providers and businesses to make changes. Developing the 15 Year Direction has informed these plans and we will continue to review and adapt them as external factors change.

4. How are partners and other key stakeholders involved?

We have engaged a number of stakeholders in the development of the document including a presentation and feedback exercise at our Co-Production Board with service users and carers, circulation to partners and stakeholders and invitation to comment, publication on the council website and intranet, presentation and workshop session with Adult Care Services managers, presentation sessions with Hertfordshire Carers Organisations Network and the Learning Disability Forum and discussion with the Clinical Commissioning Groups. We will keep all communication channels open to evolve the document as the external landscape changes.

OUTCOME/S:

1. Members have a better understanding of the service's future direction.
2. It will inform future engagement with scrutiny.

CHIEF OFFICER

Iain MacBeath, Director of Adult Care Services

OSC MEETING DATE: 19 April 2018